

# Key facts

Brand name: Limos4

Legal company name: Limos4 GmbH

Founded:

Sep. 2010

CEO:

Dr. Vojkan Tasic

Headquarters:

Limos4 GmbH

Bahnhofstrasse 7,

9470 Buchs, Switzerland

Ownership status:

Privately held

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#### Social media:

https://www.facebook.com/limos4/

https://twitter.com/limos4net

https://www.youtube.com/c/Limos4Net

in https://www.linkedin.com/company/limos4/

(i) https://www.instagram.com/limos4\_net/



# Timeline



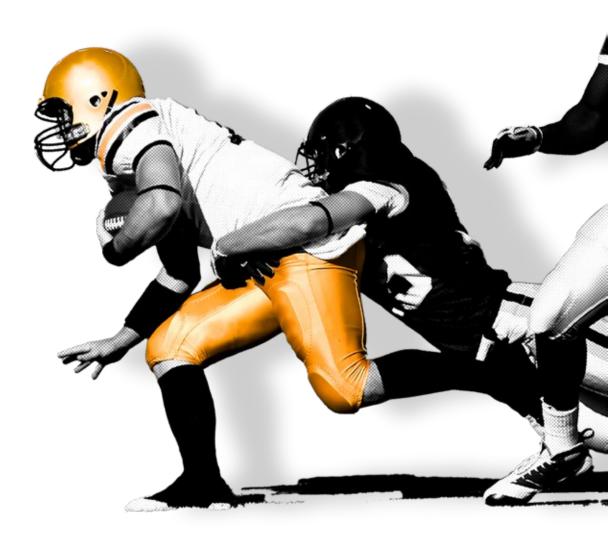
- 2022 State-of-the-art pricing engine launch Client portal activation
- 2021 Second rebranding & 200+ cities expansion
- **2020** S GNet, Karhoo and SummitQwest integrations
- **2019 (a)** U.S. launch
- 2017 © EU & Middle East expansion
- **2016** First rebranding
- **2015** Full-service offering
- 2014 Software kickoff
- 2013 Second EU markets expansion
- 2012 Initial software outset
- **2011** (Sey markets expansion EU
- 2010 Swiss market launch

# Short company overview

Established in 2010 by Dr. Vojkan Tasic, Limos4 stands as the leading global online platform for booking premium, round-the-clock chauffeured ground transportation services. The blend of state-of-the-art technology with superior customer care delivers smooth travel experiences to over 200 locations spanning more than 60 countries.

Limos4, a pioneering brand in the field of high-end transportation, offers an array of cutting-edge livery options. The brand upholds a commitment to environmental sustainability through its carbon-neutral initiative, and it continually sets the bar high with unparalleled customer care. With a clientele that includes everyone from government officials to top-tier celebrities, Limos4 continues to win awards for its outstanding services.

With Limos4, travelers and booking agents can effortlessly organize their global itineraries in a matter of minutes, unlocking a plethora of chauffeured vehicle choices that perfectly align with the distinctive preferences of every customer.



# Long company overview

In 2010, Dr. Vojkan Tasic, a visionary IT engineer with a love for technology and travel, founded Limos4, which has since emerged as the world's premier online platform for premium 24/7 chauffeured ground transportation services. Driven to overcome the obstacles faced by contemporary business travelers and transportation providers, Dr. Tasic devised a state-of-the-art dispatch and booking system – unparalleled in its sophistication and efficiency – to transform the industry.

Today, award-winning Limos4 proudly serves over 200 destinations across 60+ countries, encompassing 250+ airports and 100+ cruise ports. Our expansive global presence extends throughout Europe, the U.S., Asia, and beyond, cementing our status as the preferred choice for discerning travelers in search of seamless, dependable, and eco-conscious transportation solutions.

As a carbon-neutral enterprise since 2018, Limos4 is committed to championing initiatives that benefit both our clients and the planet.

Our success is anchored in a robust foundation of groundbreaking technology, exceptional customer service, and rigorous quality control standards, guaranteeing adaptability and convenience in a rapidly evolving world.

Catering to a diverse clientele, including business travelers, A-list celebrities, and government delegations, Limos4 persistently reimagines the chauffeured ground transportation experience.

Swiss-based Limos4 empowers travelers and booking agents to effortlessly arrange their journeys across the globe in mere minutes, regardless of their preferred chauffeured vehicle.



### Solutions







# Clients

- Quality assurance
- Full-service offering
- Global coverage
- 24/7 customer support
- Ride status updates
- SPOC Single point of contact
- Live service monitoring
- Transparent pricing
- Customization options
- Client portal

## Partners

- Partner portal
- Dedicated partner manager
- Streamlined farm-out process
- All-encompassing reservations
- Instant reports
- Increasing demand
- 24/7 back-office and technical support
- Global turn-key partner solution
- API

# Agents

- Global network
- Agent portal
- 24/7 responsiveness
- Commissionable/net rates
- Live ride status notifications (Email, SMS)
- Real-time flight and road monitoring
- Local information recommendations upon request
- API

### Clients/Solutions

#### Quality assurance

Through our rigorous 5-stage vetting process, we standardize, supervise, and evaluate our services in all cities, to ensure the same, high-level of service everywhere.

#### Full-service offering

Limos4 boasts a comprehensive range of services and amenities, catering to all chauffeured transportation needs, with various vehicle classes available.

#### Global coverage

Thinking and acting glocally, our operations spread across 5 continents, 60 countries and 200+ cities worldwide.

#### 24/7 customer support

Our customer care representatives are ready to assist the clients around the clock with a seamless and stress-free experience.

#### Ride status updates

The client can receive real-time updates on the status of their or their client's journey to make sure it runs smoothly at any point.

#### SPOC - Single point of contact

Limos4's SPOC acts as a personal transportation management & logistics guide, facilitating all the processes and procedures to perfectly align with the client's business needs.

#### Live service monitoring

Our dispatch team keeps track of the service in real time to ensure flawless operations and promptly address schedule changes and issues.

#### Transparent pricing

Our commitment to transparency shines through our comprehensive pricing structure, ensuring that the client receives all-inclusive rates without any hidden charges.

#### **Customization options**

The client can have a preference for a number of service elements, from chauffeurs and onboard amenities to payment and billing methods.



#### Client portal:

The Client Portal streamlines the overall Limos4 experience process.

- · contactless travel management
- · time-saving booking procedure
- expense monitoring
- utmost control over processes
- customization options
- multi-user platform
- · financial data access



### Partners/Solutions

#### Dedicated partner manager

A dedicated partner manager is available to assist with any partner's questions or concerns along the way.

#### Streamlined farm-out process

A single button enables the partner to accept a Limos4 reservation/ride.

#### All-encompassing reservations

The partner gets a complete and detailed service reservation, ready to be forwarded to the assigned chauffeur.

#### Instant reports

All reservations/rides and expenses can be easily inspected in the Partner Portal, in only a few clicks.

#### Increasing demand

Limos4 keeps the partners busy even during the low season.

#### 24/7 back-office and technical support

Limos4's devoted team of professionals is ready to guide and support the partner throughout the processes around the clock.

#### Global turn-key partner solution

Using white-label integration models, Limos4 can act as the partner's alter ego whenever and wherever needed under all circumstances.

#### API

Our approach to interconnect via API with various booking systems allows for collaboration between the transportation companies that use different technologies and software.



#### Partner portal:

The Limos4 Partner Portal streamlines the overall partner onboarding and cooperation process.

- · ride & payment tracking
- utmost control over processes
- · financial data access

# Agents/Solutions

#### Global network

Limos4's chauffeured ground transportation services are available throughout the world at exactly the same level of service.

#### 24/7 responsiveness

A response can be obtained within 15 minutes or less by contacting our customer care team through email, phone, or the live website chat.

#### Commissionable/net rates

This option empowers the agent to control the income and achieve financial success on their own terms.

Live ride status notifications (Email, SMS)

Real-time ride status updates enable the client to track the position of the passenger or the chauffeur via an email or SMS, or both

#### Real-time flight and road monitoring

From flights to road conditions, and everything in between, by monitoring all these aspects and reacting accordingly, we keep the situation under control.

# Local information recommendations upon request

Upon request, Limos4 offers exclusive local information recommendations, enhancing the travel experience with insider tips and expert suggestions.

#### API

Our approach to interconnect via API with booking systems worldwide allows for increased visibility and collaboration between the companies that use different technologies and software.



#### Agent portal:

The Limos4 Agent Portal is designed to empower agents with efficiency and transparency throughout the whole Limos4 process.

- contactless travel management
- job overview
- · payment tracking
- utmost control over processes
- · financial data access

# Technology description

Limos4's pioneering technology suite has revolutionized ground transportation services with a range of self-developed livery solutions, including API integrations, real-time ride statuses, an automatic pricing engine, a client portal, and partner evaluation protocols.

Bringing the necessary flexibility to better serve the clients, Limos4's software, which enables the implementation of new features and changes in a matter of hours, has been the main growth driver in the last several years.

A commitment to experimenting with new technologies and keeping the processes fresh makes Limos4 truly unique in the industry.



### Founder bio

Dr. Vojkan Tasic, Founder and CEO of Limos4, is a visionary entrepreneur with a passion for revolutionizing the high-end transportation industry. With a Ph.D. in Information Systems from ETH Zurich, Dr. Tasic's expertise in technology and innovation has been the driving force behind Limos4's meteoric rise to prominence.

Recognizing the need for a seamless, user-friendly platform that connects discerning clients with top-tier chauffeured services, Dr. Tasic founded Limos4 in 2010. Under his leadership, the company has grown exponentially, now operating in over 200 cities worldwide and earning a reputation for unparalleled quality and customer satisfaction.

In his pursuit of excellence, Dr. Tasic fosters a collaborative work environment at Limos4, encouraging open communication and teamwork to drive the company's ongoing success. His commitment to staying ahead of the curve and adapting to the ever-changing landscape of the luxury transportation industry ensures that Limos4 continues to lead the way in pioneering new advancements and delivering utmost customer delight.

Vojkan Tasic Founder & CEO



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# Contact us

# LIMOS4...

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